

# Welcome to Gigha. We hope you will find this guide useful.

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## Emergency Services

In the event of an emergency on the island, you should always phone 999.

There is a fire station and coast guard station on the island, however you should still contact 999 to report any incidents. There is no police station on the island, the closest station is in Campbeltown. The closest Vet practice is in Campbeltown and there is also one in Lochgilphead. Contact details are below.

## Emergency Planning

There is an Emergency Plan (see Appendix 1 at the end of this document) in place which is held by local emergency services including the Coast Guard, Fire Station, Surgery, Ambulance Service, Gigha Trust, and Gigha Community Council. The community emergency plan will be activated in the event of one or more of the following occurring:

Major incident declared (by the appropriate authority)

- Severe weather event
- Extended power outage
- Flooding or coastal inundation event
- Ferry or cruise ship incident
- Large scale road traffic collision
- Major fire or explosion
- Aircraft crash
- Terrorist related incident

You should always call 999 in the case of an emergency and the local Emergency services will then be notified.

## Gigha Surgery/Medical Information

There is a surgery located at the top row of Ardmish Village, manned by a Community Nurse. A GP visits the island once a week on a Wednesday. Appointments with GP must be made either via Gigha Surgery or by contacting Muasdale Surgery.

A Nurse led Drop-In Clinic is available Monday to Friday from 9.30am – 10.30 am and from 12.30pm – 1.30pm.

Prescriptions can be ordered via Muasdale Surgery and will be brought over by the GP on a Wednesday, for collection at your convenience.

The Community Nurse can be contacted on 01583 505223 or 07876132130 between the hours of 8.30am and 3pm Monday – Friday. If medical assistance is required out with these hours the following applies: - Monday – Friday 3pm – 6pm please contact Muasdale Surgery on 01583 421206. After 6pm and at weekends contact NHS24 on 111 or in the event of an emergency please dial 999.

There are 3 defibrillators on the island. These can be located at Ardmish Stores and the Village Hall. The Nurse on Duty also has access to a defibrillator.

## Key contact numbers:

|   |              |
|---|--------------|
| Kintyre Medical Group, Muasdale Surgery | 01583 421206 |
| Prescription ordering                   | 01583 421266 |
| Gigha Surgery                           | 01583 505223 |
| Gigha Nurse on Duty Mobile              | 07876 132130 |
| Gigha Trust Office                      | 01583 505390 |
| Westwards Vet, Campbeltown              | 01586 552136 |
| Dalriada Vet, Lochgilphead              | 01546 602240 |
| Ardminish Stores                        | 01583 505251 |
| CalMac, Kennacraig                      | 01880 280281 |
| Ferry Farm Tea Room, Tayinloan          | 01583 441141 |
| Dentist, Campbeltown                    | 01586 555375 |
| Tarbert Dental Surgery                  | 01880 820387 |
| Argyll & Bute Council                   | 01546 605522 |
| Police Scotland                         | 101          |
| NHS 24                                  | 111          |
| Emergencies                             | 999          |
| Power cut report number                 | 105          |

Water - if you spot any water leaks when you are out and about, please report immediately to Scottish Water on 0800 077 8778

## CalMac Ferry Service

In the winter when the weather can be unpredictable, it is wise to keep yourself updated on the weather using apps like XC Weather & BBC Weather (See Useful Websites) as this can affect ferry sailings. Text CALMAC SUBSCRIBE 08 to 60030 to receive updates by text message on the service status of the Gigha ferry and download the CalMac app to check for updates.

Certain ferries are by request only and you will need to phone CalMac at Kennacraig 0800 066 5000 before 2pm on the previous day. The request sailings are on the website in both summer and winter timetables.

There are Travel Ferry Cards for the over 60s who live on the island. These will need to be produced every time you travel and qualify the passenger (not the vehicle) for a reduced fare. These are free and can be obtained from the Post Office in Ardminish Stores. You will need to complete a simple form and produce a passport sized photo. Blue Badge holders also qualify for a small discount on ferry travel for their vehicle.

## Public Transport:

West Coast Motors run a "shoppers' bus" to Campbeltown every Tuesday (9.30am sailing from Gigha) which leaves Tayinloan ferry terminal car park at 10 am and returns from opposite Tesco at 1pm to the ferry terminal in time for the 2pm sailing to Gigha. Tel: 01586 552319.

Citylink service 926 travels to Glasgow three times per day. The bus only collects passengers from the old shop / post office at the top of the ferry road in Tayinloan village. Please note that the bus does not go down to the ferry terminal car park. See the link on Useful Websites.

It is also possible to travel to Tarbert and Campbeltown on the school buses in term-time. Please check with West Coast Motors for details.

Loganair operates a twice daily return flight to Glasgow Airport from Campbeltown Airport at Machrihanish.

The nearest train station is in Oban and trains to Glasgow stop in Arrochar.

## The Isle of Gigha Heritage Trust (IGHT)

The community Trust owns the majority of land and built assets on the island. If you are unsure who to contact about any local matters (excluding emergency situations), try contacting the Trust office for advice. The IGHT was formed to benefit the community of the Isle of Gigha, and its purposes include the economic and social regeneration of the community through sustainable development. To become a Member of the IGHT, you must be 18 years or older to become an ordinary member which entitles you to attend Member's meeting, vote at meetings, and stand for election to the Board after 1 year of membership. If you are aged 16-17 you can apply for a junior membership, however you will be unable to stand for election to the Board or vote at meetings.

Benefits of joining the IGHT is that you will receive monthly newsletters which include updates on all IGHT and wider island activities including community projects and events. You will also be able to vote at meetings and join the Board of Directors. IGHT Members also get permanent free entry to Achamore Gardens. To apply for IGHT membership contact the office on 01583 505390 to receive an application form. The application form is short but must be supported by evidence of being on the electoral roll for Gigha and a payment of £1.

## Housing

You must be registered with Homehunt Gigha before you can apply for an IGHT rented property. To find out more about the process, contact the Trust office for a Homehunt Gigha booklet. All available properties are advertised for 28 days on the website, Facebook and on local noticeboards, and only those registered for Homehunt can apply for the property. Contact the IGHT office by telephone 01583 505390 or email [shona@gigha.org.uk](mailto:shona@gigha.org.uk).

In addition to Trust managed housing, [Fyne Homes Housing Association](#) (Tel 0345 6077117) and [ACHA](#) (Tel 01546 605880) have housing on the island which may be available to let.

Any property sales will be advertised with an Estate Agent and will most likely appear on [Right Move](#).

## Driving on Gigha

The roads on Gigha are narrow single-track roads with few passing places. There are limited places for large vehicles, such as motorhomes, to park and turn. You should not park in front of farm gates, access points, residential homes, or locations that will damage our verges. If you see a vehicle coming towards you, or the driver behind wants to overtake, pull into a passing place. Please remember to drive slowly on Gigha to protect livestock and respect other road users. We advise no more than 20mph when passing the village and when approaching corners. The speed limit on roads off the main road is 10 mph. If your vehicle goes off the road and is stuck, you should try contacting someone local to assist in the first instance. If you are unable to ask for assistance, you should try contacting a local business to access their phone to contact someone on the island that can assist with recovering your vehicle.

## Moorings and Pontoons

Contact Gigha Trading Ltd on 01583 427300 or email [trading@gigha.org.uk](mailto:trading@gigha.org.uk) if you wish to use these facilities.

## Craft Units (next to the Gigha Hotel)

Craft Unit 1 is the IGHT Office. Opening hours are Monday – Friday 9am-5pm. The Trust office can be contacted on 01583 505390.

Craft Unit 2 is the [Gigha's Natural Skincare](#) shop which is run by Morven. The ethos of the company is to promote an affordable Skincare range made with active plant materials. Morven also offers holistic treatments such as reiki and ear candling, massages, and Douglas Heel 123 activation which can be offered by appointment only. Morven can be contacted at 07881426616 or by the [Facebook page](#).

Craft Unit 3 is the Wee Isle Café which is operated by Wee Isle Dairy who produce their own milk and ice cream on the island. The café offers a range of breakfast rolls and light lunches.

## Rubbish and recycling collections

Argyll and Bute Council are responsible for both rubbish and recycling collections. Timetables can be found online at: [Bin Collection \(argyll-bute.gov.uk\)](http://BinCollection(argyll-bute.gov.uk)).

General Rubbish is uplifted every 3 weeks on a Thursday

Blue Bins Recycling uplift every 2 weeks on a Tuesday

Glass Recycling is at the rear of the Gigha Hotel

Soft Plastics can be recycled at Tesco in Campbeltown

[Roading Recycling](#) (“the Tip”) Mon – Fri 10 – 5.30, Sat & Sun 11-4, Campbeltown.

There is also a tip near Lochgilphead and one on the way into Oban.

## Septic Tanks

There is no mains sewer system on Gigha, and all properties will be linked to a septic tank. The IGHT organises for Trust properties to be serviced annually by [Septic Tank Services](#). You may be able to arrange to have your tank services at the same time if you contact the office prior to the Autumn when annual servicing tends to take place. Please note that the cost and responsibility of emptying and servicing a septic tank is that of the property owner.

## Ardminish Stores

We are the one food shop on the island, and we are fully stocked with fruit and veg, dairy, and a wide variety of fresh and frozen products. A range of beers, wines, spirits, and tobacco is also available. We run the island fuel station with Petrol, Diesel, farm, and marine Diesel. We also stock coal, kindling and various gas. We have a large selection of refillable items and do regular bulk orders with wholefood suppliers. Fruit and Veg can be ordered on a Sunday for Delivery on a Tuesday evening. If you have any queries just ask, we're always happy to help, be it with logistics etc. The nearest supermarkets thereafter are in Campbeltown (Tesco and Co-Op) and Tarbert (Co-op). There is no supermarket delivery to the island.

### Winter Opening Hours:

Monday 09:00 – 17:00

Tuesday 09:00 – 14:15

Wednesday 09:00 – 13:00

Thursday 09:00 – 17:15

Friday 09:00 – 17:00

Saturday 09:00 – 17:00

Sunday 12:00 – 14:00

### Summer Opening Hours:

Monday 09:00 – 17:30

Tuesday 09:00 – 17:30

Wednesday 09:00 – 17:30

Thursday 09:00 – 17:30

Friday 09:00 – 17:30

Saturday 09:00 – 17:30

Sunday 12:00 – 16:00

[Ardminish Stores and Yurt Experience | Facebook](#)

Telephone: 01583 505251

## Post Office

The island Post Office is situated in Ardmish Stores. The opening hours are 9-11am but if Hannah or Joe are around we are more than happy to process any Post office business out with opening times. Cash withdrawals with all major banks can be done within our branch but not credit cards. Payment of bills and cheque deposits are also carried out along with other postal requirements.

Royal Mail deliver post on the island Monday to Saturday unless there has been a ferry disruption.

## Fuel

Petrol, diesel, and marine diesel are available on the island at Ardmish Stores.

|   |              |
|---|--------------|
| Calor Gas, Ardmish Stores                     | 01583 505251 |
| McNair & Son (coal, peat, logs, heating oil): | 01586 552020 |
| Kintyre Firewood (logs):                      | 07464 138911 |

## Ordering & Returning Parcels

Some items will require a mainland address when you order. The address to use is

Ferry Farm Tea Room  
Ferry Road  
Tayinloan  
by Tarbert, Argyll  
PA29 6XQ

Make sure your name and Gigha address is provided somewhere – a small fee will be charged for delivery of these items. Deliveries of courier goods from the Ferry Farm to Gigha are usually made on Tuesday and Thursday by Alistair Aitken.

Courier returns e.g., Hermes, can be made through Alistair Aitken. He will collect any returns from your house providing a text or a phone call has previously been made. Please remember to print and attach a returns label to the package. It will be collected on the delivery days, Tuesday, or Thursday. Tel: 07562 847251

## Argyll and Bute Council

Argyll and Bute Council is responsible for the main road through the island, the ferry car park and public toilets and the street lighting, so please report any issues to them directly via their website. The timetable for rubbish and recycling is also on their website

[Bin Collection \(argyll-bute.gov.uk\)](http://argyll-bute.gov.uk)

## Village Hall

The Village Hall is available for hire for community events, fundraising, private parties, weddings, public & private meetings, seminars, etc. Events must be booked well in advance with the secretary. Contact Gigha Village Hall [gighavillagehall@gmail.com](mailto:gighavillagehall@gmail.com). Regular events in the Hall are Whist, Table Tennis, Children's Christmas & Halloween parties, Book bug, Yoga, Line Dancing and Tai Chi. The hall relies on a voluntary committee who donate their time and much more to help the hall survive. Scottish Charity Number SC029641

## Church

The church is located in the centre of Ardmish Village, opposite Ardmish Stores. Services are usually held at 11am on Sunday and everyone is welcome but please check the Notice Board at the Church or for further information or contact Susan Allan 01583 505215. Regular events at the

Church include a Singing Group and a Crafting Session. Details of these can be found on the Gigha Notice Board on Facebook or the Noticeboard at Ardminish Stores.

## Places to Eat

The Nook, which is located at Ardminish Stores, provides seafood takeaway on a Friday during the winter then Wednesday to Sunday in the summer months please stop by the shop to find out what's on. Their [Facebook page](#) is kept up to date with menus and opening hours. Ardminish Stores can be contacted on 01583 505251.

The Gigha Hotel is currently closed for renovation work.

[The Boathouse restaurant](#) opens for meals from March/April – September/October. The Boathouse can be contacted on by telephone on 01583 505123 or email [eat@boathouseongigha.com](mailto:eat@boathouseongigha.com)

The Wee Isle Café offers a range of breakfast rolls, light lunches, cakes and ice cream.

## Schooling

Pre-5 and Primary school children are well catered for at the Gigha Primary School and Early Learning Centre. In the primary stages we are a single class school with Primary 1 to Primary 7 sharing one classroom. For further information please contact the school 01583 505259 or the Head Teacher Alexandra Vipurs via [enquiries-gigha@argyll-bute.gov.uk](mailto:enquiries-gigha@argyll-bute.gov.uk)

Campbeltown Grammar School or Tarbert Academy are the nearest secondary schools on the mainland. Pupils travel daily, leaving on the early morning ferry and returning at approximately 5.00pm. Public transport connections take pupils from the ferry to secondary school and back.

## Local Groups, Events & Volunteering

There are a number of local groups, events, classes, and volunteer opportunities. The best way to find out and stay up to date is by joining the [Gigha Noticeboard Facebook page](#), or by checking the noticeboards outside Ardminish Stores.

Achamore Gardens is always happy to have volunteers to help with general gardening duties. PPE and equipment will be provided with guidance offered from the team at Achamore. Sometimes volunteer days are planned such as bulb planting, however this will be well advertised. Contact Head Gardener Bryony White at [gardens@gigha.org.uk](mailto:gardens@gigha.org.uk) or visit the Trust office.

The Island Countryside Ranger Service also offers volunteer opportunities which includes beach cleans, tree planting, and other environmental activities. To get in touch with the Ranger service, contact Casey-Jo Zammit at [ranger@gigha.org.uk](mailto:ranger@gigha.org.uk) or visit the Trust office.

## Useful Websites:

[Isle of Gigha - BBC Weather](#)

[Service status & info | CalMac Ferries](#)

[Timetables & maps - West Coast Motors](#)

[Citylink :: Connecting Scotland](#)

[home \(argyll-bute.gov.uk\)](http://home.argyll-bute.gov.uk)

[The Isle of Gigha](#)

[Isle of Gigha \(visitgigha.co.uk\)](http://visitgigha.co.uk)

[Isle of Gigha Heritage Trust | Facebook](#)

[Gigha Noticeboard | Facebook](#)



## Employment

Local job opportunities tend to be advertised online and in local noticeboards. However, the best way to find out about jobs on the island is to contact businesses who may take a note of your interest in applying for roles:

IGHT - 01583 505390

BakkaFrost (fish farm) - 01583 505319

Boathouse Restaurant - 01583 505123

Wee Isle Dairy & Café - 01583 505033

Given Gigha's close proximity to the mainland, it is possible to commute to employment on the mainland. Job opportunities tend to be advertised in the local Campbeltown Courier newspaper. Jobs at Argyll and Bute Council tend to be advertised on [My Job Scotland](#).

## Resilience/Island Life

Island life sometimes means planning jobs takes a little more care and attention - Joe and Hannah at the shop can only hold limited hardware supplies and nipping to B&Q for that vital spare part is not possible. But planning your jobs carefully before hand, ensuring you have all you need plus possibly some spares before you start can limit any problems.

Power cuts do happen, although much less frequently nowadays. Make sure all torches are fully charged and located at various strategic parts of the house and be careful with candles / matches!

## Trades and Services locally

Electricians, Plumbers & Joiners in Campbeltown, Tarbert and Lochgilphead

Car Servicing and repair in Campbeltown, Tarbert and Lochgilphead

Opticians in Campbeltown, Tarbert and Lochgilphead

Hairdressers in Campbeltown, Tarbert and Lochgilphead

Carpet fitters locally

There is a Boarding Kennels & Cattery near Campbeltown

## Argyll Recovery

Will take cars, if they can be moved, to the mainland for collection at a cost of £50. Call Keith on 07706 551809 or via Messenger on Facebook.

## Local newspapers

Newspapers are available in Ardmish Stores - Campbeltown Courier & The Oban Times.

## Government/Local Government

Gigha Community Council: [isleofgighacommunitycouncil@groups.outlook.com](mailto:isleofgighacommunitycouncil@groups.outlook.com)

For local councillors: [Councillors \(argyll-bute.gov.uk\)](http://Councillors.argyll-bute.gov.uk)

MSP

Jenni Minto (SNP)

[Jenni.Minto.msp@parliament.scot](mailto:Jenni.Minto.msp@parliament.scot)

Tel: 0131 348 5106

MP

Brendan O'Hara (SNP)

[Brendan.Ohara.MP@parliament.uk](mailto:Brendan.Ohara.MP@parliament.uk)

Tel: 020 7219 8783



## Appendix 1: Isle of Gigha Community Emergency Plan

If a major emergency happens it may be some time before help arrives. It's very important that you and your family get together to prepare.

- ✓ Agree a plan in advance with those in your home.
- ✓ Complete this template together and keep it safe in case you need to use it.

If the emergency means it is not safe to go out, the advice is usually to:

- GO IN** (go indoors and close all windows and doors),
- STAY IN** (stay indoors),
- TUNE IN** (to local radio, TV, or the internet, where public information and advice from the emergency responders will be broadcast.)

My local radio station: ..... is on frequency: .....

If you have to leave your home, get out, stay out, and take others with you.

Think of two meeting places: one near home and one further away in case you can't get home.

- ✓ Meeting place 1 (Near Home)
- ✓ Meeting place 2 (Further away)

Location: .....

.....

Location: .....

.....

Pick a friend or relative who lives out of the area, who you will agree to call to say you're OK, should you need to leave home. Make sure this person knows.

- ✓ Friend or relative to call to let people know that you're OK

Name: ..... Telephone Number: .....

If it is safe to do so you should check on your neighbours and vulnerable people living close by. Have a think about who they are in advance:

Name: ..... Name: ..... Name: .....

Address: ..... Tel Number: .....

.....

.....

Address: ..... Tel Number: .....

.....

.....

Address: ..... Tel Number: .....

.....

### Important Telephone Numbers

For the emergency services, dial 999

For NHS 24, dial 08454 24 24 24

For SEPA's flood line, dial 0345 988 1188

For Scottish Water 0845 601 8855

You should record other important numbers:

|                         |                            |
|-------------------------|----------------------------|
| Schools/colleges: ..... | Carers/childminder: .....  |
| Work Contact: .....     | Plumber: .....             |
| Doctor: .....           | Vet: .....                 |
| Insurance: .....        | Local authority:.....      |
| Gas supplier: .....     | Electricity supplier:..... |
| Other: .....            |                            |

## Pack an Emergency Kit

You should keep enough **food and water** and other **essentials** at home for at least **three days**. Whether you have to stay in or get out, packing a small emergency kit will help you get through. Keep it in a safe place at home where you can reach it easily. Your kit should be kept in a waterproof bag and the **top ten things to include** are:

- ✓ Battery radio with spare batteries, or a wind-up radio
- ✓ Battery torch with spare batteries, or a wind-up torch
- ✓ First aid kit
- ✓ Important documents like birth certificates and insurance policies
- ✓ Bottled water and ready-to-eat food that won't go off. Pack a can opener if needed
- ✓ Spare keys to your home and car
- ✓ Spare glasses or contact lenses
- ✓ Toiletries and details of important medicines
- ✓ Pencil and paper, penknife, whistle
- ✓ Pet supplies

If you have to leave your home, and there's time to gather them safely, you should also think about taking:

- ✓ Essential medicines
- ✓ Mobile phone and charger
- ✓ Cash and credit cards
- ✓ Spare clothes and blankets
- ✓ Games, books, a child's special toy
- ✓ Pets

For further advice on being prepared for emergencies see [www.readyscotland.org](http://www.readyscotland.org)